

Willis

date 16 November 2000

To whom it may concern

Willis
Transportation
Risks Limited
Eagle House
Ramp Passage
Kingston upon Thames
Surrey KT1 1UG
Telephone 020 8263 6666
Fax 020 8263 6676

please quote reference

/GT4/R/0033737WT/GGT
020 8263 6718

Dear Sirs

DELAHAYE MOVING

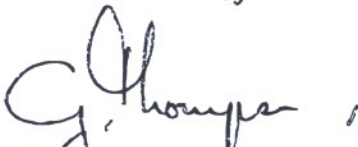
We act as Insurance Brokers for the above Company with whom we have enjoyed a long standing business relationship with for over 20 years.

We handle a wide range of insurances on their behalf.

Delahaye Moving are a successful international removal company with a reputation for providing a first class service, which is clearly evidenced by an excellent claims record. It is understood that the frequency of reported incidences to the number of shipments undertaken is significantly below the industry average.

The excellent record has been achieved due to the quality of staff employed, training and the use of modern packing materials.

Yours sincerely


Glenda Thompson
Account Broker